

Medica's Quality Improvement Program Results

General Chart Documentation

The table below compares quality measures of individual primary care clinics or clinic systems to quality measures for Medica's primary care clinic network as a whole (Medica aggregate).

!	Significantly above the Medica aggregate
*	No significant difference from the Medica aggregate
-	Significantly below the Medica aggregate
N/A	Not measured or sample size was too small

	General Chart Documentation			
Plan Aggregate	84%	91%	88%	73%
	Problem List	Medication List	Immunization List	Author Identity
Clinic System				
Affiliated Community Medical Center (ACMC)	!	!	*	-
Alexandria Clinic	!	!	*	!
Allina Medical Clinic	!	!	!	!
Altru Clinic	!	*	*	!
Amery Regional Medical Center	*	*	*	!
Apple Valley Medical Center	*	*	!	-
Aspen Medical Group	*	*	*	!
Avera	*	*	-	-
Bloomington Lake Clinic	!	!	-	-
Brainerd Medical Center	-	-	-	-
Buffalo Clinic	*	*	*	-
Cedar Riverside Peoples Center	-	-	*	!
CentraCare Health System	!	!	!	!
Central Pediatrics	*	*	!	!
Children's Healthcare	-	*	!	!
Consultants – Internal Medicine	*	-	-	*
Crown Medical Center	*	-	-	-
Duluth Clinics	!	!	!	!
Edina Family Physicians	!	!	!	!
Fairview	!	!	!	*
Family Medical Center	*	!	!	-
Fergus Falls Medical Group	-	*	-	!
Family Health Services Minnesota	*	!	*	*
Fremont Community Health	*	*	*	*
Gateway Family Health Clinic	N/A	!	*	!
Grand Itasca Clinic and Hospital	!	!	!	-
HealthEast Clinics	-	*	*	!
HealthPartners	*	!	!	!
Hennepin County Medical Center	!	!	!	!
Hennepin Faculty Associates/HCMC	!	!	!	!
Hutchinson Medical Center	!	*	!	!
Indian Health Board of Minneapolis	*	-	*	*
Innovis Health	*	*	*	!
John A Haugen Associates	*	*	N/A	-
Lakeview Clinic	*	*	!	!
Mankato Clinic	!	!	!	!
Marshfield Clinic	!	!	!	!
MeritCare Clinic	!	!	*	!
Mesaba Clinic	!	!	*	!
Metropolitan Internists	-	-	*	*
Metropolitan Medical Associates	*	-	!	*

	General Chart Documentation			
Plan Aggregate	84%	91%	88%	73%
Clinic System	Problem List	Medication List	Immunization List	Author Identity
Metropolitan Pediatric Specialists	!	!	!	!
Mille Lacs Family Physicians	*	!	N/A	!
Multicare Associates of the Twin Cities	-	*	*	*
North Clinic	!	*	*	-
North Memorial Clinics	!	!	*	!
North Memorial – Camden Clinics	!	!	*	!
Northstar Physicians	*	!	*	*
Northwest Family Physicians	!	!	!	!
Oakdale Obstetrics and Gynecology	-	*	N/A	*
Obstetrics and Gynecology Specialists	!	!	N/A	!
Obstetrics and Gynecology West	!	!	N/A	!
Open Cities	!	-	-	!
Park Nicollet Clinics	!	!	!	!
Partners in Pediatrics	*	*	!	-
Pediatric & Adolescent Services	!	*	!	-
Pediatric & Young Adult Medicine	!	!	!	!
Quello Clinic	*	*	!	*
Regents of the U of M	!	!	-	!
Richfield Medical Group	*	*	*	-
Ridgeview Clinics	!	!	*	!
Sanford Clinics	*	!	!	*
Silver Lake Clinic	-	*	-	*
South Lake Pediatrics	*	!	!	!
Southdale OB/Gyn Consultants	*	*	N/A	!
Southdale Pediatric Associates	-	-	!	-
Southern Metro Medical Center	-	*	*	!
Southside Community Health Services	*	*	*	!
St Cloud Medical Group	*	*	*	-
St Croix Regional Medical Center	!	!	!	!
St Joseph's Medical Center	*	*	*	!
St Luke's Hospital Association	!	!	!	!
Stillwater Medical Group	-	*	*	-
University of MN Physicians	!	!	*	!
United Family Practice Health Center	*	!	*	!
Wayzata Children's Clinic	*	*	!	-
Westside Community Health	!	-	*	!
Western Wisconsin Medical Associates	-	!	*	-
Women's Health Consultants	!	!	N/A	!

Comparisons are based on a 95% confidence interval calculated for both Medica health plan level results and individual clinic system results. The confidence interval tells you that you can be 95% confident that the true population rate is represented on the table above.

Explanation of Quality Measurements

Continuity of Care

How Medica measures quality: Medica measures how well clinics document the three topics bulleted below (**Problem List, Medication Safety, Immunizations**), which are often linked to continuity of care.

Definition & background: Continuity of care refers to the consistency of care from visit to visit with one or more physicians at a primary care clinic. By carefully documenting each patient's health history, medications and/or health concerns, physicians are better able to assure that questions and health problems are appropriately addressed:

- **Problem List:** A problem list is a form found in most medical records that provides an up-to-date list of health issues. By maintaining an updated problem list in each medical record, health care providers are able to provide consistent care and assure that all health issues are appropriately addressed.
- **Medication Safety:** A medication list is another form that is found in most medical records. This form lists current and past medications as well as allergies or adverse reactions to medications. By having an up-to-date medication list available at each visit, doctors are better able to judge treatment needs.
- **Immunizations:** Whether they are referred to as immunizations, vaccinations or shots, they are one of the best weapons doctors have to prevent a number of serious diseases. An immunization record is a tool that doctors use to keep track of required and recommended immunizations for children, as well as those recommended for adults. By maintaining an updated immunization record, doctors can keep track of when children and adults are due for recommended immunizations. For more information on recommended immunizations for children and adults, visit the Minnesota Department of Health Web site at: <http://www.health.state.mn.us/divs/idepc/immunize/index.html>.
- **Author Identity:** All entries in the medical record need to be dated and signed or authenticated by the doctor/ nurse practitioner/etc providing the care.