

## Medica's 2010 Quality Improvement Program Results General Chart Documentation

The table below compares quality measures of individual primary care clinics or clinic systems to quality measures for Medica's primary care clinic network as a whole (Medica aggregate).

!	Significantly above the Medica aggregate
*	No significant difference from the Medica aggregate
-	Significantly below the Medica aggregate
N/A	Not measured or sample size was too small

	General Chart Documentation	
Plan Aggregate	85%	92%
	Problem List	Medication List
Clinic System		
Aalfa Family Clinic	*	-
Advanced Medical Clinic Inc.	!	-
<u>Affiliated Community Medical Center (ACMC)</u>	!	!
Albany Medical Center	*	*
Alexandria Clinic	!	!
All About Children's Pediatrics	!	!
<u>Allina Medical Clinic</u>	!	!
<u>Altru Clinic</u>	*	!
Amery Regional Medical Center	*	!
Angelito C. Ramos M.D. PA	*	*
ANW General Medicine Clinic	!	!
<u>Apple Valley Medical Center</u>	*	*
Aspen Medical Group	*	!
Associated Medical and Dental	*	*
Austin Clinic – Mayo Health System	*	!
Avera	*	*
Axis Medical Center	!	!
Baldwin Area Medical Center	*	!
<u>Big Lake Clinic</u>	*	*
<u>Bloomington Lake Clinic</u>	!	!
Broadway Medical Center	*	*
<u>Buffalo Clinic</u>	*	!
Burnett Medical Center	-	*
<u>Burnsville Family Physicians</u>	!	!
Cannon Falls Medical Center-Mayo Health System	-	!
<u>Cannon Valley Clinic-Mayo Health System</u>	*	*
Catalyst Medical Clinic	*	!
Cedar Riverside Peoples Center	-	-
<u>CentraCare Health System</u>	*	!
<u>Central Pediatrics</u>	*	!
Children's Healthcare	*	!
<u>Chippewa County Montevideo Hosp. &amp; Clinic</u>	*	!
Clinic Sophia OB/GYN PA	!	!
Consultants – Internal Medicine	*	*
<u>Crown Medical Center</u>	!	!
Cumberland Clinic	*	*
<u>Dakota Pediatric Clinic</u>	!	*
Diamond Women's Center	!	!
Dr. Bobby K Yang MD Medical Clinic	*	!
Dulcimer Medical Center	*	!
<u>Essentia - Brainerd Lakes Area</u>	-	*
<u>Essentia - Duluth Clinics</u>	!	!
<u>Essentia Health -Innovis</u>	*	*

	General Chart Documentation	
Plan Aggregate	85%	92%
Clinic System	Problem List	Medication List
Eagan Valley Pediatrics PA	!	!
Edina Family Physicians	!	!
Edina Pediatrics	*	!
Edina Sports Health & Wellness PA	!	!
Face-to-Face Health and Consulting	*	-
Fairview Clinics	*	!
Family Health Services Minnesota	*	*
Family Healthcare Center (HIPN)	!	!
Family Practice Medical Center-Willmar	!	!
FamilyHealth Medical Clinic	!	!
Foley Medical Center	!	!
France Avenue Family Physicians	!	!
Fremont Community Health	*	!
Fridley Children & Teenagers Medical Center	!	!
Gateway Family Health Clinic	*	!
Glencoe Regional Health Clinic	!	!
Glenwood Medical Center	!	!
Grand Itasca Clinic and Hospital	!	!
HealthEast Clinics	*	!
HealthPartners	*	*
HealthPartners Central Minnesota Clinics	*	!
Hennepin County Medical Center	!	!
Hennepin Faculty Associates/HCMC	!	!
Hutchinson Medical Center	!	*
Ilko Family Medicine	*	*
Immanual St Josephs-Mayo Health System	!	!
Independent Family Doctors	!	*
Indian Health Board of Minneapolis	*	-
Integracare Clinic/Williams Clinic	*	*
Internal Medicine Associates	!	*
John A Haugen Associates	!	*
Johnson Street Medical Clinic	!	!
Lake Region Healthcare Clinic – Fergus Falls	*	*
Lake Superior Community Health	*	*
Lakeview Clinic Ltd	*	!
Lakewood Health System	!	*
Life Medical	!	!
Little Falls Medical Center	!	!
Mankato Clinic	!	!
MedCenter One	*	*
Medical Care Services PA	*	*
Mendakota Pediatrics Ltd.	!	!
MeritCare Clinic	!	!
Mesaba Clinic	!	!
Metropolitan Internists	*	*
Metropolitan Medical Associates	*	-
Metropolitan Obstetrics & Gynecology	!	*
Metropolitan Pediatric Specialists	!	!
Mid Dakota Clinic	*	*
Mille Lacs Family Physicians	*	*
Multicare Associates of the Twin Cities	-	*
Native American Community Clinic	-	-

	General Chart Documentation	
Plan Aggregate	85%	92%
Clinic System	Problem List	Medication List
Ne-ia-shing Clinic	*	!
New Hope Medical Clinic	-	-
North Clinic	*	-
North Memorial Clinics	!	!
North Memorial – Silver Lake	*	*
Northeast Pediatrics Clinic	!	!
Northern Lights Pediatric & Adolescent	*	*
Northstar Physicians	*	!
Northwest Family Physicians	!	!
Oakdale Obstetrics and Gynecology	!	!
Ob/Gyn Associates PA	!	!
Obstetrics and Gynecology West	!	!
Obstetrics Gynecology and Infertility	!	!
Olmsted Medical Center	*	!
Open Cities	*	*
Osceola Medical Center	*	*
Owatonna Clinic-Mayo Health System	*	!
Park Nicollet Clinics	*	!
Parkview Medical Clinic	!	!
Partners in Pediatrics	*	*
Partners Obstetrics & Gynecology	!	!
Paul Larson OB-Gyn Clinic	!	!
Paynesville Area Medical Clinic	*	!
Pediatric & Adolescent Services	!	!
Pediatric & Young Adult Medicine	*	*
Pediatric Services	!	!
Prairie Ridge Hospital and Health	*	!
Quello Clinic	!	!
Raymond W. Scallen MD	-	-
Regents of the U of M	!	*
Richfield Medical Group	*	*
Ridgeview Clinics	!	!
Riverplace Clinic Inc.	*	-
Riverside Family Physicians	-	*
Riverview Clinics	-	*
Riverwood Aitkin Clinic	!	*
Sanford Clinics	!	*
Scenic Rivers Health Services	!	!
Sharpe Dillon Cockson & Associates	!	*
Shell Lake Clinic Ltd.	*	*
Sibley Medical Clinic – Arlington	*	!
South Lake Pediatrics	*	!
Southdale Internal Medicine	-	-
Southdale OB/Gyn Consultants	!	!
Southdale Pediatric Associates	*	!
Southern Metro Medical Clinic	*	*
Southside Community Health Services	!	!
St Cloud Medical Group	*	*
St Croix Regional Medical Center	!	!
St Luke's Hospital Association	!	!
Steven S. Saliterman M.D. FACP	!	!
Stevens County Medical Center	*	-
Stillwater Medical Group	-	*
SuperiorHealth Center	*	!

	General Chart Documentation	
Plan Aggregate	85%	92%
Clinic System	Problem List	Medication List
Tri County Hospitals	*	*
United Family Medicine	!	*
United Hospital District	!	!
University of MN Physicians	*	!
Valley Family Practice PA	-	!
Wayzata Children's Clinic	*	!
Westside Community Health	*	-
Western OB/GYN	*	*
Western Wisconsin Medical Associates	*	*
Women's Health Consultants	!	!
Yankee Square Family Practice	!	!

Comparisons are based on a 95% confidence interval calculated for both Medica health plan level results and individual clinic system results. The confidence interval tells you that you can be 95% confident that the true population rate is represented on the table above.

## Explanation of Quality Measurements

### Continuity of Care

**How Medica measures quality:** Medica measures how well clinics document the two topics bulleted below, which are often linked to continuity of care.

**Definition & background:** Continuity of care refers to the consistency of care from visit to visit with one or more physicians at a primary care clinic. By carefully documenting each patient's health history, medications and/or health concerns, physicians are better able to assure that questions and health problems are appropriately addressed:

- **Problem List:** A problem list is a form found in most medical records that provides an up-to-date list of health issues. By maintaining an updated problem list in each medical record, health care providers are able to provide consistent care and assure that all health issues are appropriately addressed.
- **Medication List:** A medication list is another form that is found in most medical records. This form lists current and past medications as well as allergies or adverse reactions to medications. By having an up-to-date medication list available at each visit, doctors are better able to judge treatment needs.